

BC FAMILY RESIDENCE PROGRAM

The **BC Family Residence Program (BCFRP)** provides accommodation coverage with our partner hotels/vendors for eligible BC families/patient(s) when the patient is receiving medical care at **BC Children's Hospital/Sunny Hill Health Centre, BC Women's Hospital NICU, and BC Cancer Agency (Vancouver location only)** and lives outside the lower mainland.

CRITERIA FOR ASSISTANCE

To qualify for assistance with accommodation costs, families must:

- Are a resident of BC and have a Care Card/PHN number issued by Medical Services Plan of BC.
- Have a child 18 years of age or younger and has a confirmed medical visit at BC Children's Hospital, Sunny Hill Health Centre, BC Women's Hospital NICU, and/or BC Cancer (Vancouver location only).
- Have an annual family income of under \$80,000.
- Live outside Metro Vancouver. Note: residents of Bowen Island and island communities within Electoral Area A are eligible for program assistance.

PROGRAM GUIDELINES

The **BC Family Residence Program (BCFRP)** provides accommodation coverage for one room up to 21 days maximum per medical visit in approved hotels/vendors only.

Funds are distributed directly to the vendor, and no funds will be distributed to the patient or their family.

- Confirmation of the dates of medical treatment or duration of visit at BC Children's Hospital or Sunny Hill Health Centre for Children is received by a medical professional from BC Children's Hospital or Sunny Hill Health Centre for Children.
- All appointments/admittance/discharge dates must be registered in the BC Children's Hospital scheduling database CST/CERNER to qualify for BCFRP coverage.

BCFRP does not provide accommodation coverage or reimbursements for non-approved hotels/vendors. THIRD-PARTY Bookings are not eligible for reimbursement.

Eligible dates for accommodation coverage during a medical visit are as follows:

- **Appointments:** Accommodation coverage from check-in the day before the patient's confirmed appointment, until check-out the morning after the appointment.
- **Multiple Appointments** (appointments must be within 7 days of each other to be considered the same medical visit): Accommodation coverage checking-in the day before the patient's first confirmed appointment, until check-out the morning after the last confirmed appointment.
- **Admittances:** Accommodation coverage checking-in the day before the patient's confirmed admittance, until check-out the morning after their discharge.

If the patient has a confirmed appointment(s) within 7 days of their admittance, and/or if they have appointment(s) within 7 days of their discharge, then BCFRP provides accommodation coverage from check-in the day before the first confirmed (pre-admission) appointment, until check-out the morning after the last confirmed (post discharge) appointment – up to 21 days maximum.

Once the 21-day maximum coverage has been reached, the following criteria must be met to qualify for new coverage:

- The patient must not have any appointment/s, admittance/s or discharge dates scheduled with BCCH, BCCA or Sunny Hill for a total of 8 days.
- The family and patient must also have 8 days between their last BCFRP medical visit check-out date, and their new BCFRP medical visit check-in date.

PLEASE NOTE

- Accommodation coverage ends check-out the morning after a child's discharge regardless of whether a family has reached 21 days of assistance.
- Random check in/out dates are not authorized.
- Accommodation dates must coincide with confirmed appointment/admittance/discharge dates.
- Doctor's will often ask patients to stay close to the hospital post-discharge for monitoring without the patient having a confirmed/scheduled follow-up appointment
- Families are responsible for any additional nights not eligible for coverage.
- Extra nights and/or damage to the room can impact future accommodation coverage.

Variety – the Children’s Charity of BC administers this program on behalf of the Government of BC and does not set program criteria or guidelines.